TCC Hotline

Printing Rates Decreased

The printing rates for black and white printing have been reduced from $0.10 to $0.05 per page. The rates for color printing have been reduced from $0.50 to $0.25 per page.

Disk Space Increased

The default disk space available to users has increased from 2GB to 4GB and we plan to increase it again next semester.

Moodle 2.2

The Moodle server was upgraded from version 1.9 to version 2.2. If you would like to receive free one-on-one personal training in your office in the use of Moodle, please call x-5735 to schedule it or send email to cms_master@nmt.edu .

Windows 7

The TCC computers have been upgraded to Microsoft Windows 7. We had planned to perform the upgrade last year, but it was delayed due to the lack of money to purchase a larger file server and by the incompatibility of several third-party software packages that are used in classes. If you would like to receive free one-on-one personal training in your office on the differences between Windows XP and Windows 7, please call x-5735 to schedule it or send email to cms_master@nmt.edu .

There are several noticeable differences in Windows 7:
1. The first time you login to Windows 7 it creates a new users profile; this can take 1 to 2 minutes before the user has access to the desktop.
2. Users should only save files to the U:\ drive and not to their desktop or "My Documents". (This by-passes modifying the user profile and decreases login times.)
3. The contents of the Windows-XP desktop are gone (it is on the U:\ drive under WindowsXP)
4. If a PC has just been rebooted from Linux into Windows you may get a "No server resources are available" when logging in. Wait a minute and try again, and it will work.

Office 2010

The TCC computers have been upgraded with Microsoft Office 2010. If you would like to receive free one-on-one personal training in your office in the differences of Microsoft Office 2010, please call x-5735 to schedule it or send email to cms_master@nmt.edu .

Software Upgrades

Many of our third party software packages, such as Maple, Matlab, Minitab, SolidWorks etc., were

upgraded. To see a complete list of the software and their current version level, please visit our web site at http://infohost.nmt.edu/~tcc/sw/XPSoftware.pdf .

Printers Upgraded

Many of our old HP printers have been upgraded to new HP 9050 printers that are three times faster than the old printers.

South Hall 218

In conjunction with the Title-V grant, the TCC has installed three PCs and a printer in South Hall room 218 as a public lab. The PCs run the full complement of TCC software and third party packages that are available on our other TCC computers.

Postini Anti-Spam Filters

On September 24, 2012, the TCC will be moving all email content filtering to Google Postini Services. During the conversion each user will receive login information to Postini's message security center, and each user will receive a daily email quarantine report. The current TCC amavis and spamassassin software will be deactivated and no longer supported. For users wanting to manually convert their account to Postini now, they can sign up via the link, `Beta Test Signup` `for New Spam Filtering`, at https://webmail.nmt.edu .

Linux Printing

Under the linux operating system, the lpr command will only print .ps and .pdf files. Save your file as a .ps or .pdf file and then print it.