



# TCC Hotline



New Mexico Institute of Mining & Technology

August 14, 2003

## 56KB Modems

The TCC has installed new T1 lines from Qwest for our modems. This will enable the modems to operate at a speed of 56KB/Sec instead of the old speed of 28KB/Sec. The new phone number for the modems is **838-0335**. You can replace the phone number in the *TCC Connection Software* or come by the Help Desk in Speare 5 to get a new copy of the *TCC Connection Software* (please bring a 3.5 inch diskette). The old phone number of 835-4543 will be disabled in December 2003. The charge for using the modems will **NOT** change from the current charge of \$5 per month.

## Mailhost & E-mail Readers

For those users who installed MS Outlook (or any e-mail reader) themselves, the e-mail server parameter should be *mailhost.nmt.edu* or 129.138.4.52. If you only specified *nmt.edu* then you need to change it to *mailhost.nmt.edu*.

The TCC supports two external e-mail protocols, POP and IMAP. These protocols are set up as preferences in your e-mail reader.

The POP protocol downloads your incoming e-mail to your computer. If you use multiple non-TCC computers or different e-mail readers, the messages you see will depend upon which computer or e-mail reader you are using. (ie. If you use POP on one computer and then use IMAP on another computer, you will not see the e-mail messages read on the first computer.)

The IMAP protocol leaves the incoming e-mail on the e-mail server. This is the safest protocol to use if you move between computers or e-mail readers. However, using IMAP can be slower.

## New Scanners

We have increased the number of 300-DPI scanners in Speare room 5 to five and added two 1200-DPI scanners. There is also a 300-DPI scanner in Speare room 137 and a new 4000-DPI *slide scanner* in Speare room 5.

## Video Cards

The computers in room 9 of the Speare building have been upgraded with PNY Quadro 750 XGL video cards. These cards run 30 times faster than the video cards that were previously in room 9.

## Redhat 9

The TCC computers that previously ran the Slackware version of Linux are being converted to the Redhat version of Linux. Please watch our web site <http://www.nmt.edu/tcc/upgrade> for

related announcements.

## **DVD Devices**

All of the Instructor PCs in computer classrooms (Workman-101, Jones-101, Speare-4, Speare-116, MSEC-101, MSEC-103, MSEC-105, MSEC-187, Weir-102, Weir-128, Weir-209, and Library 208) have been upgraded with DVD devices. **Personal training on the operation of the Instructor PCs is available for free by calling x-5735.**

## **Spam Assassin**

The server Mailhost has been replaced with new hardware and software that now includes Spam Assassin. This will help the users in blocking unwanted spam e-mail. Watch our web site (<http://www.nmt.edu/tcc/upgrade>) for a schedule of classes on how to use Spam Assassin or visit <http://www.spamassassin.org> for documentation.

## **Web Subdirectories & CGI**

The recent upgrade of the Apache web software carried with it the requirement that the `www` subdirectory be changed **IF** you use CGI scripts. Rename the `www` subdirectory to `public_html`. (This should be done even if you don't use CGI just to be compatible with newer releases of Apache.) Please watch our web site <http://www.nmt.edu/tcc/upgrade> for related announcements.