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# TCC Hotline

December 17, 2002



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## Disk quotas increased

Previously the default quota (soft limit, the point at which you start getting warnings) was 30 megabytes per account, with a hard limit of 35MB, and disk charges would apply beyond 30MB. The soft limit has been raised to 45MB with a hard limit of 50MB, and disk charges do not start until 50MB.

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## Windows login problems

If you are unable to log in to one of our lab machines under Windows, you may have exceeded your disk space quota. The symptom: when you try to log in, you see the message "Unable to load registry" and the workstation returns to the login screen.

If this happens to you, ask the User Consultant on duty to check your disk quota. The UC can help you by either increasing your quota or helping you delete unnecessary files.

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## New version of Matlab

We have upgraded Matlab to version 6.5.0.180913a, Release 13, Jun 18 2002. For more information on the changes in this release, see [www.mathworks.com](http://www.mathworks.com).

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## The ongoing war against e-mail spam

Every day the war against spam e-mail gets more difficult, as spammers invent new techniques. For some time now we have been actively filtering incoming mail using an ever-growing list of tests.

For more information about the measures we take against spam, see [www.nmt.edu/tcc/security/antispam.html](http://www.nmt.edu/tcc/security/antispam.html).

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## POP mailer troubles?

Mail programs that run on your home computer use one of two protocols to manage your mail: POP or IMAP. We are frequently seeing that a POP user tries to check their mail, and they either get the same message over and over, or they only see a certain number of messages and never get any more.

This problem is caused by the mailer software on their machine attempting to block spam/UCE (unsolicited commercial e-mail). The solution is for the offending messages to be deleted from their mailbox.

If you have this problem, we suggest that you use <http://webmail.nmt.edu/> to log in and delete all the spam email from your mailbox. Remember, if you have an `mbox` file, it will be used as the storage for all your mail, because `webmail` uses the IMAP protocol.

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For more information, contact TCC Publications, [tcc-doc@nmt.edu](mailto:tcc-doc@nmt.edu).